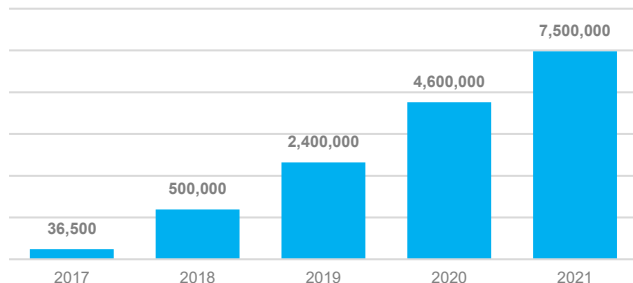


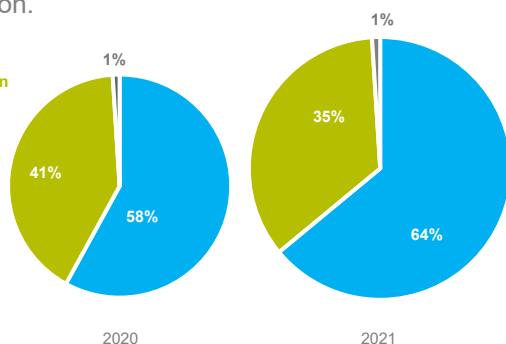


Number of iDIN transactions



In 2021 iDIN was again mostly used for reliable online identification.

- identification
- login
- age verification



MILESTONES IN 2021 FOR iDEAL AND iDIN

1.143 billion iDEAL payments in 2021, an increase of 28% and a new record. The number of iDIN transactions increased to over 1 million per month and iDIN Signature was introduced. The number of issued e-mandates for direct debits is rising steadily. Acceptgiro will be phased out mid-2023.

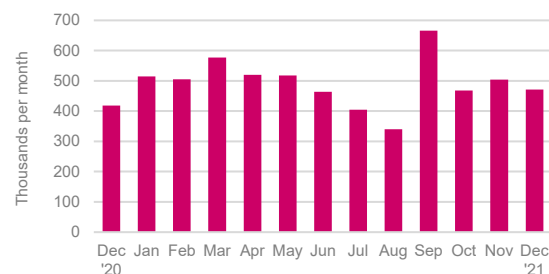


CURRENCE

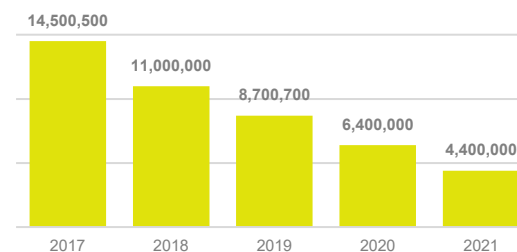


With iDEAL QR, donations can be made once, anonymously and securely. September is a popular collection month.

Number of paid iDEAL QR codes in 2021



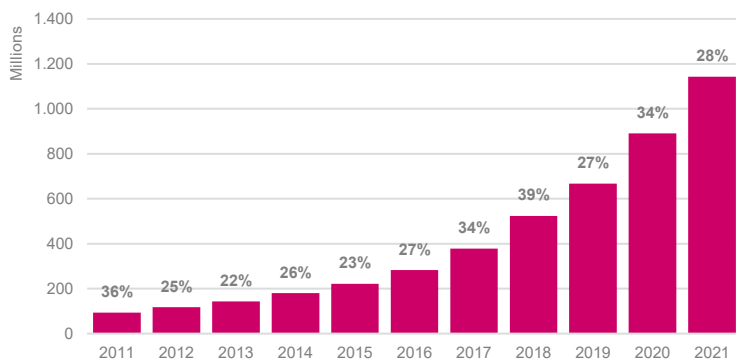
Acceptgiro forms submitted on paper



The number of Acceptgiro forms submitted on paper further declined by almost 30%. Currence announced Acceptgiro will be phased out on 1 June 2023.



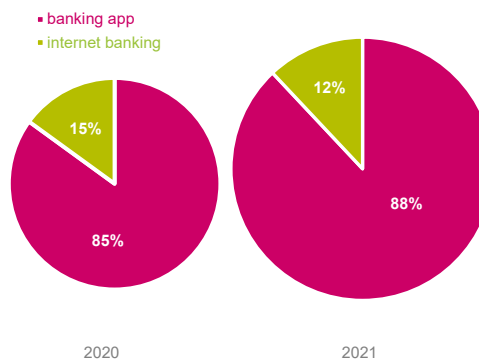
Number of iDEAL payments and annual growth



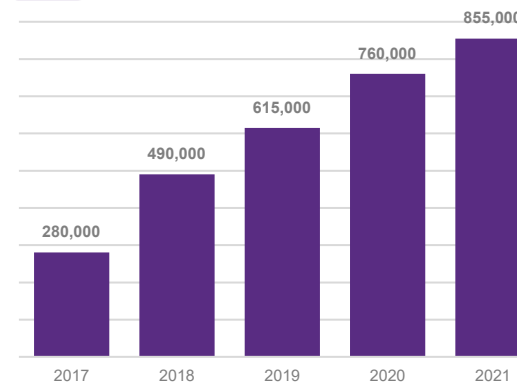
1.143 billion iDEAL payments in 2021, up 28% compared to 2020. The market share of iDEAL in e-commerce increased from 69% to 71%. The total turnover with iDEAL rose even more explosively, by 41% to 99 billion euros.

21% of all iDEAL payments in 2021 were for mobile payment requests (C2C).

Higher share of mobile iDEAL



E-Mandates for direct debits



With an e-mandate for direct debit the customer can submit a valid mandate online, via his bank. All the mandate data are guaranteed to be correct.